

Consumer Protection at TRS

STAFF SCREENING

We conduct thorough screenings of all potential employees before hiring them to work in our facilities which include:

- Drug Testing
- TB Testing
- Background Checks
- FBI & BCI Fingerprinting
- Driving Record Checks

CONSUMER ADVOCACY PROGRAM

Advocating for consumers is a full-time commitment at TRS. Staff advocates include individuals living with challenges who understand the challenges of others. TRS offers a program to help people with challenges have opportunities, options and choices, and to lead more self-determined lives.

County Offices

Columbiana County

7675 State Route 45
Lisbon, Ohio 44432
Phone: (330) 424-7788

Mahoning County

4791 Woodridge Drive
Austintown, Ohio 44515
Phone: (330) 797-2825

Threshold Residential Services, Inc.

50 North Sumner Street ♦ P.O. Box 466
East Palestine, OH 44413
Phone: (330) 426-4165
Fax: (330) 426-4006
info@threshold75.com
www.threshold75.com

How to access our services

**With
Confidence
Quality
and care
Our doors are always open
to you**



Threshold Residential Services, Inc.

How to access our services

1 The first step in accessing our services is to contact your local County Board of DD. There is a county board in each of the 88 Ohio counties and the phone number can be found in the telephone book or On-Line for your specific county.

You will be assigned an SSA which stands for service support administrator. (Sometimes this person is called a Case Manager or Waiver Administrator.) This is a county board staff person assigned to work directly with you the consumer, family or guardian. The SSA is responsible for working with you to plan, coordinate and monitor your individualized program and intervening when necessary to assure continuity and consistency of services.

2 The second step is to determine eligibility for services. Your SSA will explain everything to you about eligibility requirements for Medicaid and Medicaid Waivers. If Medicaid eligibility has not been determined, your SSA will help coordinate the application process with the Department of Job and Family Services. Your SSA will also explain the different kinds of Waivers and will guide you through the Waiver application process.

A WAIVER is another way that MEDICAID can pay for services to keep you in your home so you do not have to move to a long-term care facility or nursing home. If the consumer does not qualify for Medicaid, there are other payment options that will be explained fully by your SSA.

3 The third step is to determine what types of services are needed. Your SSA will coordinate the assessment process and work with you to develop an ISP - an Individual Service Plan designed to ensure that all your needs are met.

4 The fourth step is to determine who will provide the services that are needed based on the Level of Care assessment. You have a right to CHOOSE a provider of services. If your choice is Threshold Residential Services, then you can request that services be provided by Threshold Residential Services.

Serving the developmentally disabled of Northeast Ohio since 1979

Experience and Staff Training

TRS has been providing services since 1979. We are committed to our mission and recognize the worth and uniqueness of individuals with disabilities. We work to enhance the lives of the people we serve by providing individualized quality supports that encompass compassion, dignity, and creative choice. The outline below gives information on required training for all new employees who provide direct care and annually thereafter.

Personal Choice

Threshold Residential Services, Inc. recognizes each individual consumer. Therefore, personal choice remains the most important consideration and determines all supports which surround the life of the consumer. TRS service supports include:

- ACTIVITY OF DAILY LIVING (ADLS)
- COMMUNITY OUTINGS
- 24-HOUR EMERGENCY ON-CALL
- HEALTH CARE - INCLUDING RN & LPN
- MEDICATION MONITORING
- TRANSPORTATION
- PSYCHOLOGICAL/PSYCHIATRIC SERVICES
- PET COMPANIONSHIP
- BEHAVIORAL SUPPORT
- VACATION PLANNING
- VOCATIONAL SUPPORT
- FINANCIAL MONITORING
- BENEFIT COORDINATION
- COMMUNITY EMPLOYMENT

Why Choose Threshold Residential Services, Inc.?			
Required Annual Employee Training – Waiver/Supported Living/Licensed Home			
Developmental	Organizational	Health & Safety	Behavioral
<ul style="list-style-type: none"> • Self Determination • Teaching Techniques • Service Plans • Skill Development 	<ul style="list-style-type: none"> • Individual Rights • Confidentiality • Positive Culture • Universal Precaution 	<ul style="list-style-type: none"> • Fire & Safety • Emergency Response • MUI & UI • CPR • Abuse/Neglect • First Aid • Medication Administration 	<ul style="list-style-type: none"> • Crisis Intervention • Behavior Support • BSP Implementation
Ohio Administrative Codes (OAC): 5123:2-3-08 Staff Training – Licensed Facility 5123:2-13-04 Individual Options Waiver			

All TRS staff are thoroughly trained and prepared before they enter the homes. If you choose TRS as your provider, TRS will work with you to provide you with the best, most compatible staff. You have a right to choose the person who provide your services through TRS.

TRS Core Values



Teamwork
Respect
Quality
Compassion
Safety